Hongkong Post e-Cert
Google Chrome Extension
Installation Guide

Version 1.0

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1. Introduction

"**Hongkong Post e-Cert Extension**" is designed for accessing online services of Hongkong Post e-Cert in Google Chrome and Microsoft Windows. The system is required to install this "**Extension**" and "**Hongkong Post e-Cert Thin Client**" in order to use online services.

This installation guide provides steps for subscribers to install/uninstall the **extension**.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to enquiry@eCert.gov.hk.
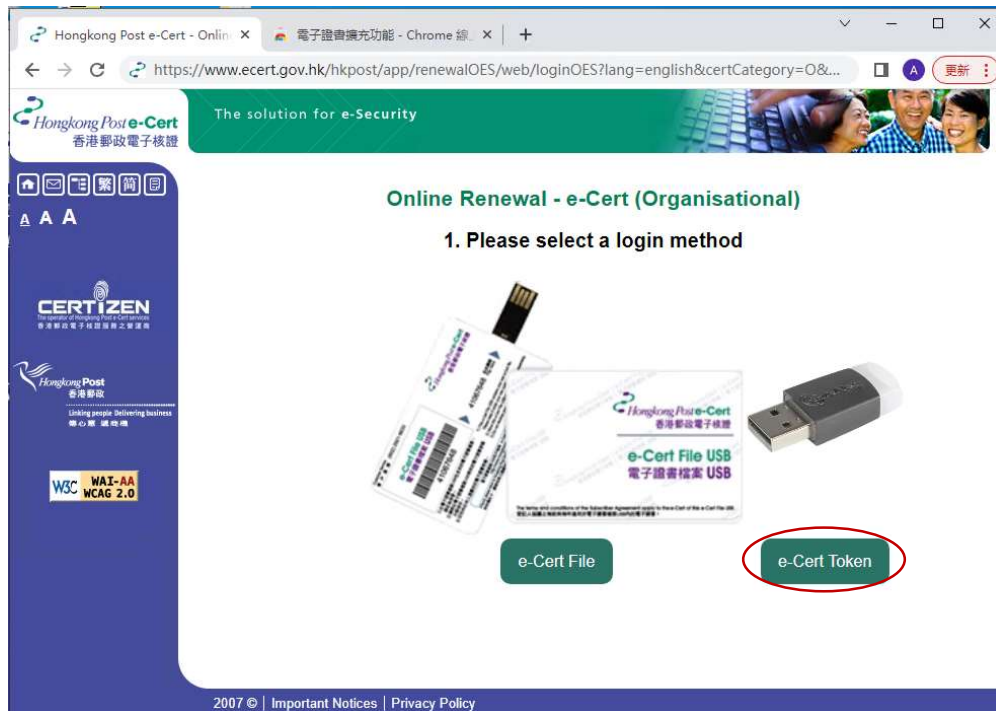
2. Google Chrome Extension Installation
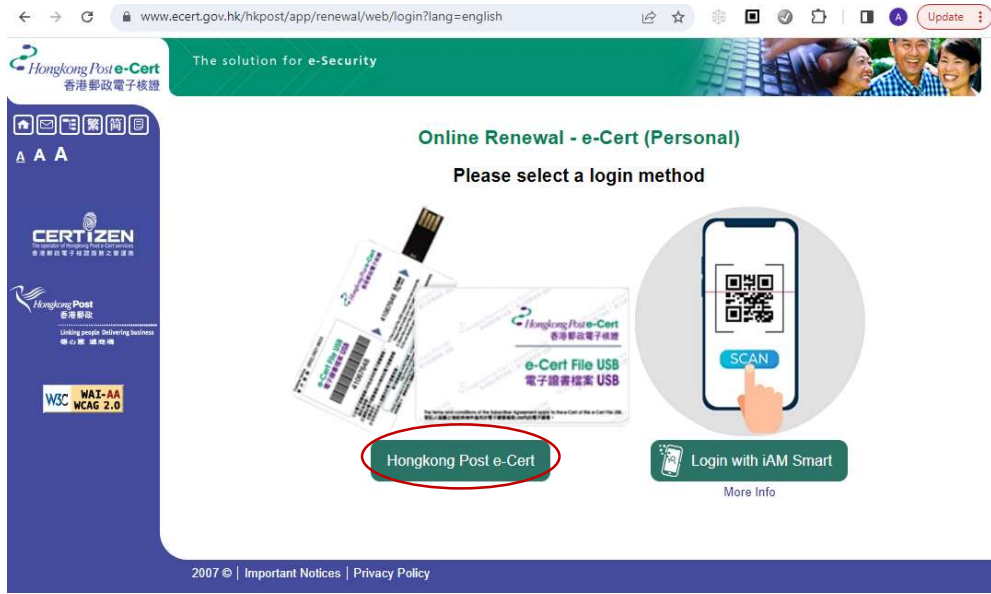
2.1. Operating System Requirements

In order to install the **Extension**, your system is required to have all as follows: -
1. **Microsoft Windows** 10
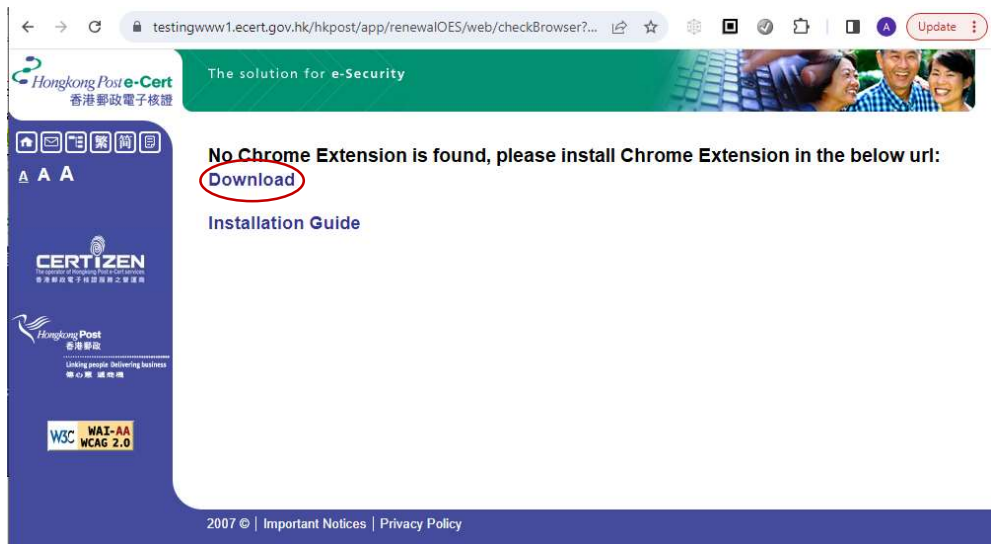2. **Google Chrome** version 81 or above

2.2. Installation Steps

1) When a subscriber accesses online services and selects "**Hongkong Post e-Cert**" as a login method, the subscriber has to select which certificate will be used in the online service.
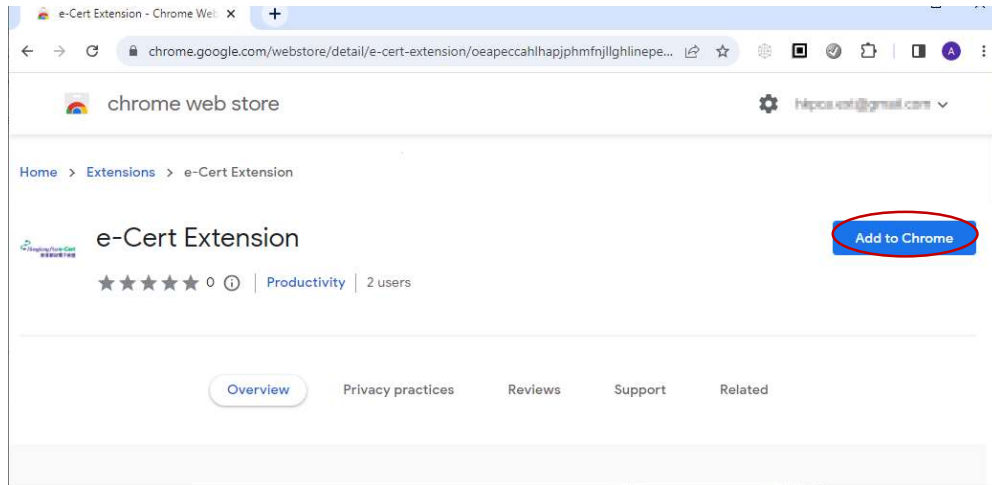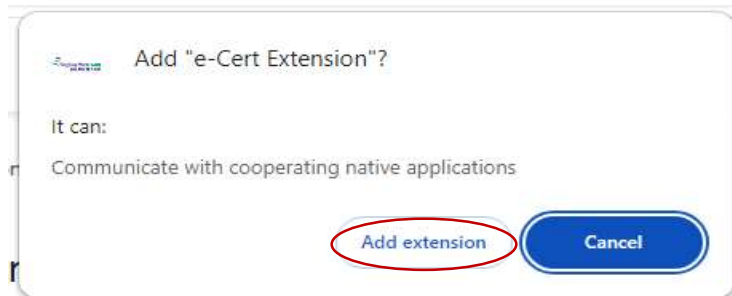
2) System will check if the **Hongkong Post e-Cert Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.

3) The browser will open a new web page and redirect to "**e-Cert Extension**" in **chrome web store**. Click **Add to Chrome** as follows:-.

4) Click **Add extension** to confirm as follows:-

5) After installation, close the **chrome web store** page and continue to access Hongkong Post e-Cert online services.

In order to access online services with e-Cert, your Microsoft Windows is required to install **Hongkong Post e-Cert Thin Client.** For installation procedure, please refer to the e-Cert User Guide "Installing Hongkong Post e-Cert Thin Client" at: https://www.ecert.gov.hk/product/ecert/guide/index.html
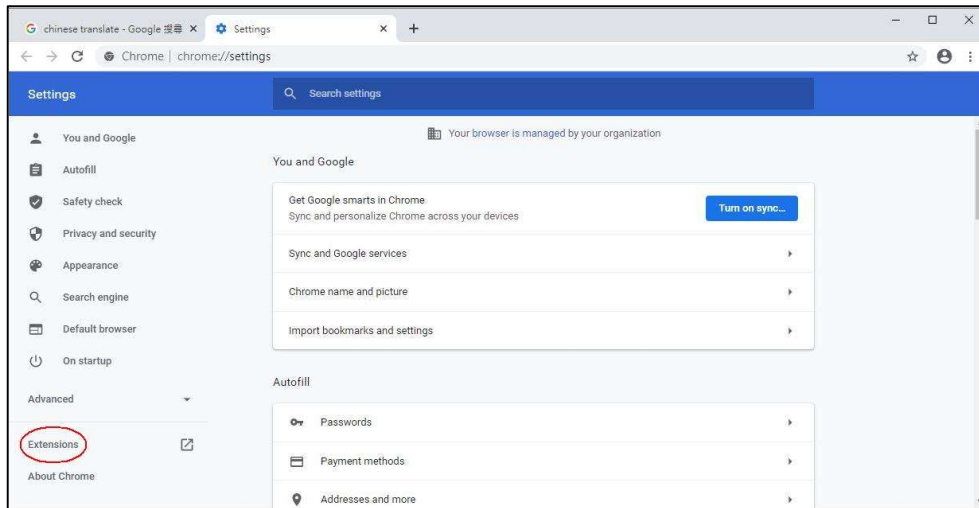
3. Uninstallation Steps

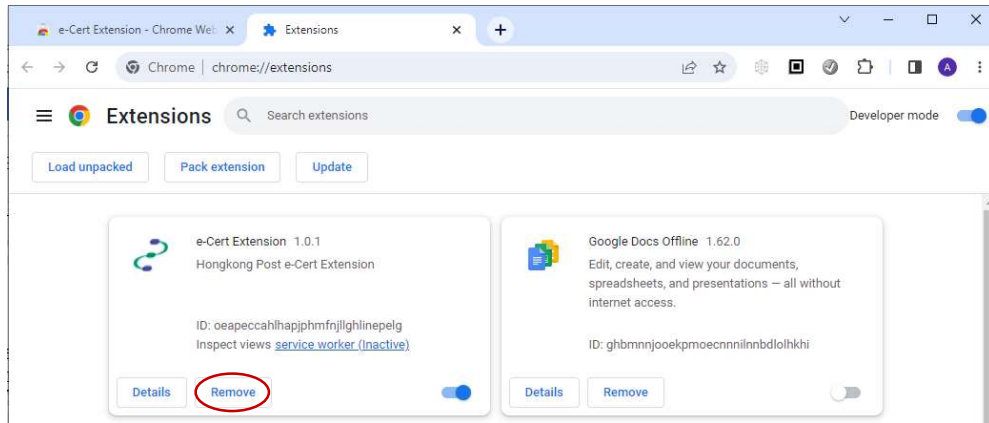To uninstall the **Extension** (if necessary), follow the steps below.

1) Open Chrome, click the top-rightmost button, and then click **Settings**.

2) In the left column, click **Extensions**.

3) In the list of installed **Extensions**, find the "**e-Cert Extension**" and click **Remove**.

4) After the **Extension** is removed, close browser.