Hongkong Post e-Cert
Mozilla Firefox Extension
Installation Guide

Version 1.0

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1. Introduction

"**Hongkong Post e-Cert Extension**" is designed for accessing online services of Hongkong Post e-Cert in Mozilla Firefox and Microsoft Windows. The system is required to install this "**Extension**" and "**Hongkong Post e-Cert Thin Client**" in order to use online services.

This installation guide provides steps for subscribers to install/uninstall the **extension.**

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to enquiry@eCert.gov.hk.

2. Mozilla Firefox Add-on Installation

## 2.1. Operation System Requirements

In order to install the **Extension**, your system is required to have all as follows: -
1. **Microsoft Windows** 10
2. **Mozilla Firefox** version 76 or above

2.2. Installation Steps

1) When a subscriber accesses online services and selects "**Hongkong Post e-Cert**" as a login method, the subscriber has to select which certificate will be used in the online service.
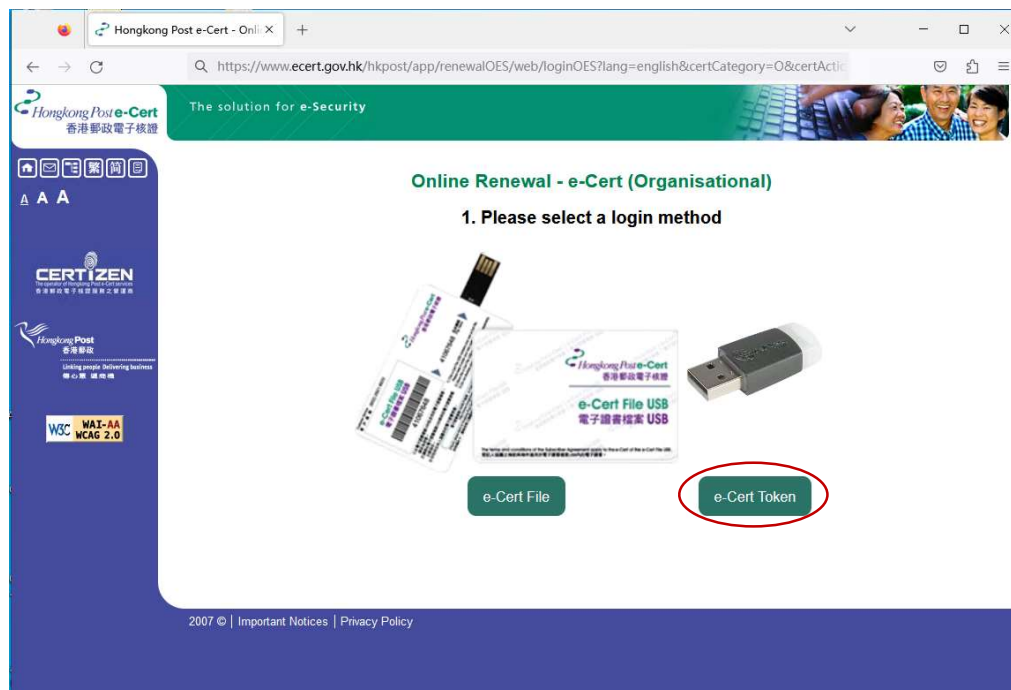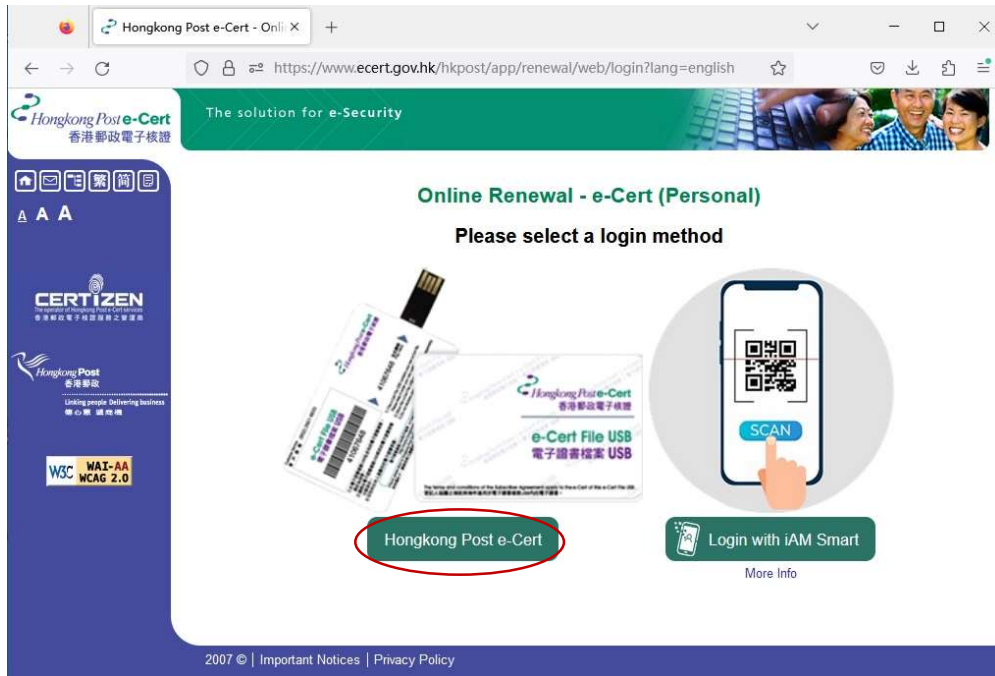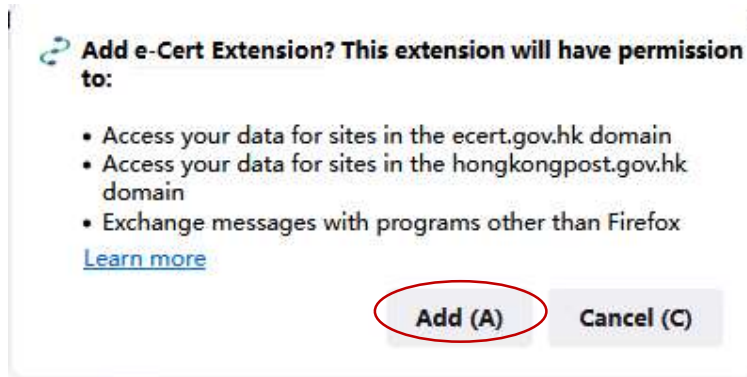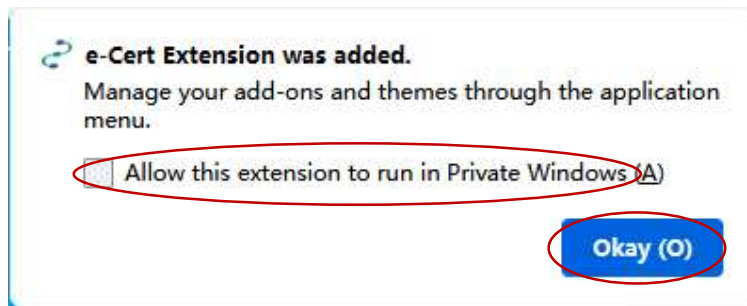
2) System will check if the **Hongkong Post e-Cert Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.
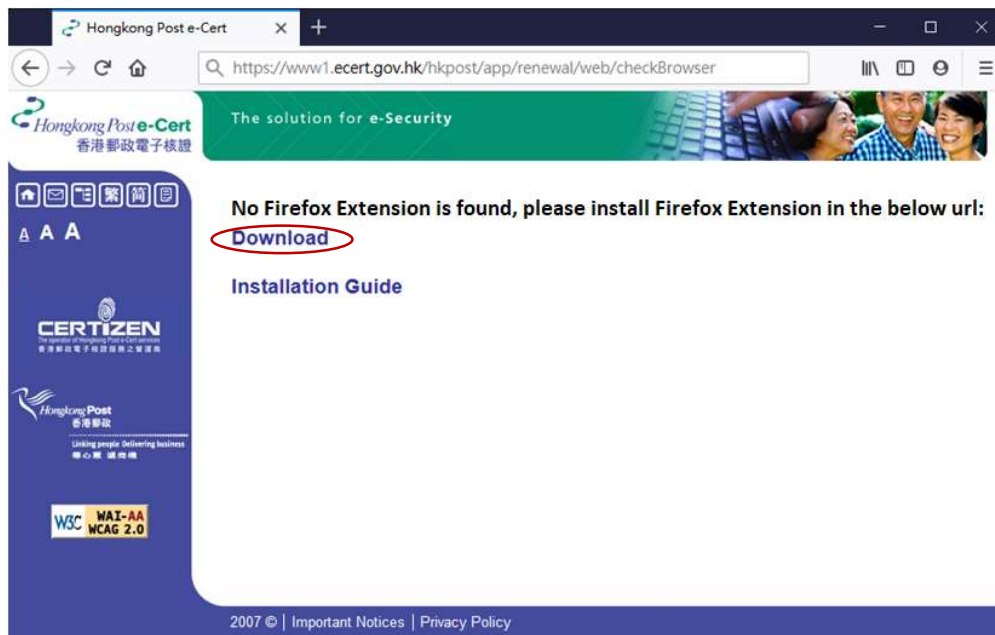
3) A dialog box is prompted out to ask for permissions of access by the "**e-Cert Extension**". Click **Add** to confirm as follows:-

4) Check on **Allow this extension to run in Private Windows** and click **Okay** as follows-:

5) Close the **Firefox Browser ADD-ONS** page and continue to access Hongkong Post e-Cert online services.

In order to access online services with e-Cert, your Microsoft windows also requires to install **Hongkong Post e-Cert Thin Client.** For installation procedure, please refer to the e-Cert User Guide "Installing Hongkong Post e-Cert Thin Client" at:
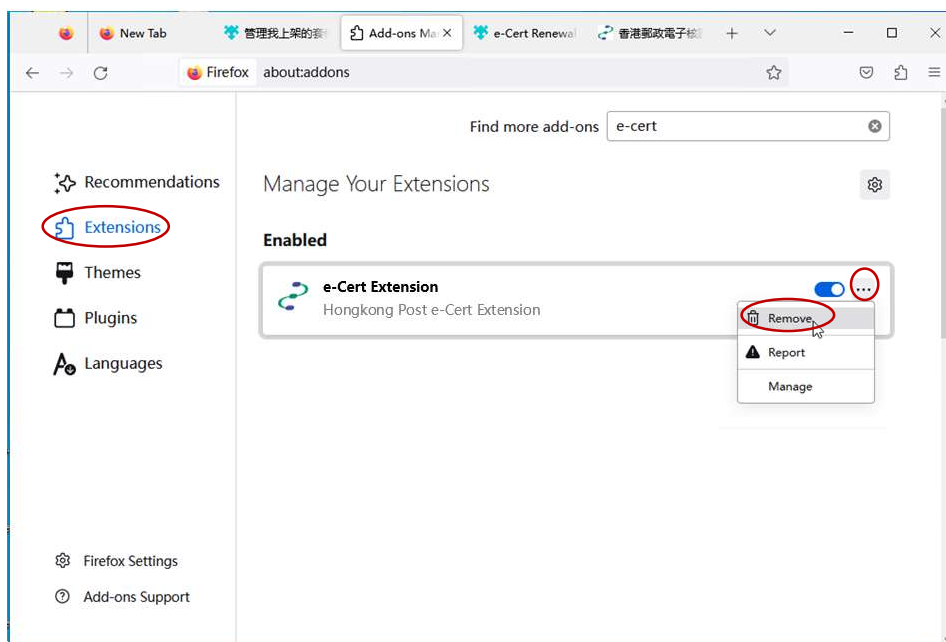https://www.ecert.gov.hk/product/ecert/guide/index.html

3. Uninstallation Steps

To uninstall the **Extension** (if necessary), follow the steps below.

1) Open Firefox, click the top-rightmost button, and then click **Add-ons and themes**.
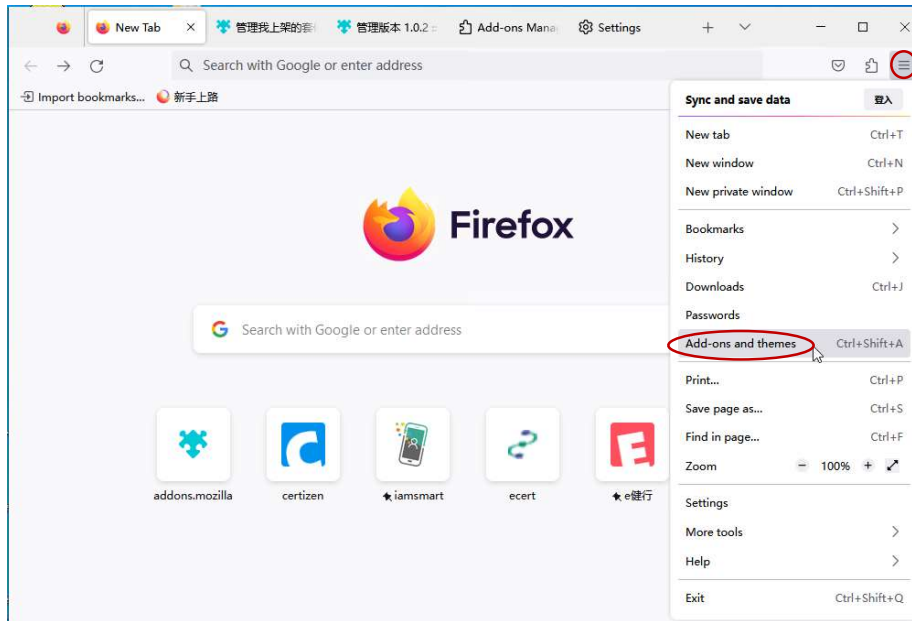
2) In the list of **Extensions** installed, find "**e-Cert Extension**", click the rightmost button, and then choose **Remove**.

3) After the **Extension** is removed, close the browser.